

## CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE

Universal GmbH

This certificate is granted to the organization,

## Seduna Mobilya Sanayi Ticaret Ltd. Sti.

Baglar Mah. Yavuz Sultan Selim Cad. No:16/A Bagcilar/Istanbul/Turkey

by review of IA2-2-6832 numbered report for the scope

Production, Marketing and Sales of Office Furniture, Chairs, Desks, Etc.

to certify that a management system in accordance with standard's clauses is established and being implemented

## **DIN ISO 10002:2018**

Certificate No: CMS 1021 006298

Original Certification Date: 06.10.2021

Issue / Revised Date: 06.10.2021

**Expiry Date**: 05.10.2022

**Certification Period**: 3 years (1st year)





